



NON-DISCRIMINATION NOTICE

Central Ohio Primary Care (COPC) complies with applicable Federal and Ohio civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, religion, military status or ancestry. COPC does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, religion, military status or ancestry.

COPC

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need assistance due to Limited English Proficiency or Hearing Impairment:

- Call 614-841-1991 or contact the COPC Language Coordinator at 614-865-6407

If you believe that COPC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age disability, sex, religion, military status or ancestry, you can file a grievance by mail or phone at:

Central Ohio Primary Care
ATTN: Compliance Office
570 Polaris Parkway
Suite 250
Westerville, Ohio 43082
614-326-2672

Or you can also file an electronic grievance with the U.S. Department of Health and Human Services, Office for Civil Rights, through the [Office for Civil Rights Complaint Portal](#), or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)